

## 2020 IMPACT BRIEF

Effective, efficient, relevant, timely and high-quality humanitarian assistance around the world



We've invested

**79 MILLION EUROS**  
in joint responses to acute and protracted humanitarian crises



We've reached

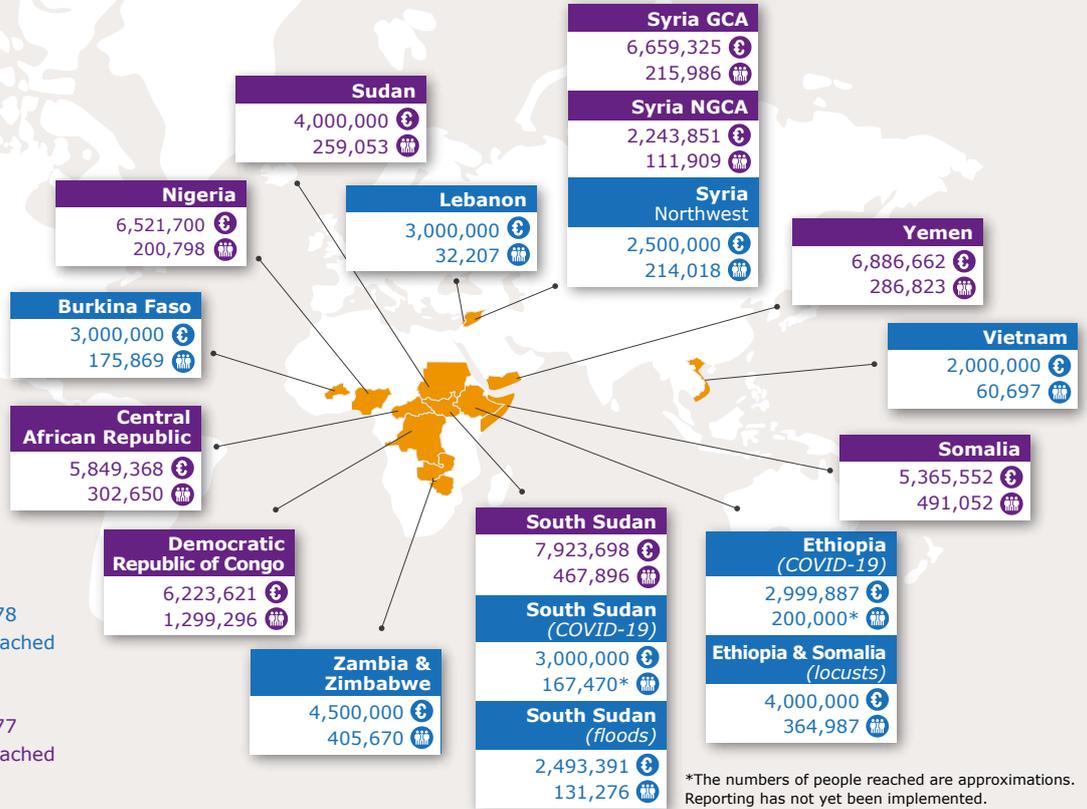
**5.4 MILLION PEOPLE**  
with humanitarian assistance



We've implemented

**18 JOINT RESPONSES IN 14 COUNTRIES**

Number of people reached with **COVID-19** responses: **3,141,150**



\*The numbers of people reached are approximations. Reporting has not yet been implemented.



**Acute crises:**

Budget: € 27,493,278  
1,752,194 people reached



**Protracted crises:**

Budget: € 51,673,777  
3,635,463 people reached



We've offered support in

**8 AREAS OF INTERVENTION**



Water, Sanitation and Hygiene  
1,458,830



Nutrition  
99,850



Protection  
564,460



Shelter and Non-Food Items  
45,844



Multi-Purpose Cash Assistance  
165,704



Health  
501,704



Education  
17,334



Food Security and Livelihood  
606,366



In 2020, the Dutch Relief Alliance consisted of

**15 NON-GOVERNMENTAL ORGANISATIONS**

CARE Nederland, Cordaid, Dorcas, Help a Child, ICCO Cooperation, Oxfam Novib, Plan International Nederland, Save the Children, SOS Children's Villages, Stichting Vluchteling, Tearfund Netherlands, Terre des Hommes, War Child, World Vision, ZOA

The DRA Innovation Fund invested in

**9 INNOVATIVE PROJECTS**

CASH PROGRAMMING

SAFETY AND PROTECTION

SMART USE OF DATA

We cooperated with

**105 LOCAL PARTNER organisations**

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## FOREWORD



At the beginning of 2020, millions of people around the world were living in life-threatening circumstances due to conflict, climate change and extreme poverty. Then, on top of that, the COVID-19 pandemic wiped out decades of progress, pushing the poorest into even more vulnerable situations. Over the past few years, the Dutch Relief Alliance and its partners have offered support to communities in the most fragile countries. In 2020, we also directly responded to the COVID-19 crisis. To this end, the Netherlands Ministry of Foreign Affairs granted an additional ten million euros of funding. Our interventions included the reinforcement of hygiene measures, training of health staff, and provision of medical equipment. At the same time, we assisted the most vulnerable people with food aid and cash transfers.

Besides COVID-19, 2020 saw the blast in Beirut, locust invasions in Africa, and floods and the typhoon in Vietnam, just to name a few. Our acute crisis mechanism enabled us to typically respond within 72 hours. The Dutch Relief Alliance again showed itself to be a valuable collaboration between Dutch humanitarian NGOs and local partners. It has established a robust apparatus to respond to protracted and acute crises, assisting people promptly and effectively. Furthermore, our innovation projects provided a test-bed environment for innovative humanitarian solutions. This *Impact Brief* contains an overview of our accomplishments in 2020.

Finally, we are extremely grateful to the Netherlands Ministry of Foreign Affairs for their continued support and partnership.



**Elseline Mulder**  
Chair Dutch Relief Alliance 2020

## OUR STRATEGIC PILLARS

### COLLABORATION

The DRA members are committed to jointly implementing humanitarian assistance, thereby making a greater impact than when operating independently. Together, we respond to major crises in a timely and effective manner.

### INNOVATION

Since needs and circumstances are constantly changing, the DRA stimulates and invests in innovation. Through the DRA Innovation Fund, we facilitate the development and implementation of innovative approaches and activities, in order to ensure the continuous improvement of humanitarian aid and its impact on crisis-affected people.

### LOCALISATION

Localisation enhances the impact of interventions. That is why, whenever possible, local partners are involved in all stages of our joint responses, from design to evaluation. Over the past few years, funds flowing directly to local partners rose to approximately 25 per cent of the budget. Moreover, the DRA has been increasingly focusing on capacity strengthening of local partners. We also ensure that local voices are amplified at international fora.

### ACCOUNTABILITY

For its interventions, the DRA strives for maximum accountability to crisis-affected people, governments, civil society organisations and Dutch taxpayers. Affected people are involved in all phases of our joint responses.



## OUR JOINT RESPONSE IN BURKINA FASO

ACUTE CRISIS



### OUR INTERVENTIONS AND THEIR IMPACT

In 2020, humanitarian needs in Burkina Faso were multisectoral. That is why we offered support in several areas of intervention, in the Nord, Centre-Nord and Sahel regions. Our work reached a total of 139,407 individuals, many more than the planned 93,940. The surge in beneficiaries is mainly due to an increased number of persons reached through Water, Sanitation and Hygiene, as well as Health interventions, since we also responded to COVID-19. Both COVID-19 and the increasingly volatile security situation in the northern regions had a massive impact on implementation. We were forced to adapt, postpone or cancel many activities.



The number of people we planned to reach and the number we actually reached in Burkina Faso in 2020:

	Planned	Reached
📖 Education	2,664	2,645
🌾 Food Security and Livelihood	3,500	5,277
❤️ Health (including Mental Health and Psychosocial Support)	21,181	51,336
💰 Multi-Purpose Cash Assistance	3,306	5,914
🛡️ Protection	46,094	70,173
💧 Water, Sanitation and Hygiene	27,200	59,304
🦠 COVID-19	29,999	36,472
<b>Total number (without double counting)</b>	<b>93,940</b>	<b>139,407</b>

#### Participating organisations:

Plan International Nederland (lead), Cordaid, Save the Children, Stichting Vluchteling, Terre des Hommes

#### Local partner organisations:

Appui Moral, Matériel et Intellectuel à l'Enfant (AMMIE), Association des Jeunes Pour la Protection de l'Environnement et de l'Élevage (AJPEE), Alliance Technique d'Assistance au Développement (ATAD), Organisation Catholique pour le Développement et la Solidarité (OCADES)

#### Budget:

€ 3,000,000 (including € 500,000 COVID-19 supplement)

#### Programme period:

1 December 2019 - 30 September 2020

## OUR JOINT RESPONSE IN THE CENTRAL AFRICAN REPUBLIC

PROTRACTED CRISIS



*'The biggest challenge is the volatility of the situation. It can change at any moment. For us, it's difficult, as we have to adapt constantly.'*



**Elorry Mahou,**  
DRA Field Coordinator, Cordaid,  
Central African Republic

### OUR INTERVENTIONS AND THEIR IMPACT

We offered humanitarian assistance to the most vulnerable households affected by conflict in the Central African Republic in 2020. Our activities included rehabilitation and construction of waterpoints and latrines, along with hygiene promotion and distribution of hygiene kits. Individual livelihoods were supported with agricultural inputs and training, and we assisted the most vulnerable households with unconditional cash transfers and cash-for-work activities. Moreover, health facilities were strengthened through infrastructure rehabilitation and additional sexual and reproductive health services. Also, sexual and gender-based violence victims received medical care. In addition, we promoted child protection through awareness-raising campaigns, training, sexual and gender-based violence case management, and implementation of information systems. Awareness-raising activities surrounding COVID-19, including prevention, were integrated in all activities. Furthermore, we supported local organisations to build their capacities.

The number of people we planned to reach and the number we actually reached in the Central African Republic in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	15,540	17,746
❤️ Health (including Mental Health and Psychosocial Support)	5,449	3,109
💰 Multi-Purpose Cash Assistance	1,002	759
🛡️ Protection	64,059	68,106
💧 Water, Sanitation and Hygiene	21,600	22,376
🦠 COVID-19	266,639	270,858
<b>Total number (without double counting)</b>	<b>240,861</b>	<b>302,650</b>



#### Participating organisations:

Cordaid (lead), ICCO Cooperation, Plan International Nederland, SOS Children's Villages, Stichting Vluchteling

#### Local partner organisations:

Association des Femmes Evangélique de Bossangoa (AFEB), Association des Femmes pour la Promotion de l'Entrepreneuriat (AFPE), Caritas Bangassou, Caritas Bocaranga, Caritas Bozoum, Centre for the Promotion and Defence of Children's Rights (CPDE), Centre Régional Africain pour le Développement Endogène et Communautaire (CRADEC), Network of Mediators (NoM), UDAPE, Vision et Développement (VD)

#### Budget:

€ 5,849,368 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

# OUR JOINT RESPONSE IN THE DEMOCRATIC REPUBLIC OF CONGO

## PROTRACTED CRISIS



**Justine Saruti,**  
Agronomy Supervisor, Tearfund,  
Democratic Republic of Congo

*'The work of  
the alliance  
is giving good  
results because  
the staff are  
complementary.'*

### OUR INTERVENTIONS AND THEIR IMPACT

In 2020, we improved school and learning environments in the Democratic Republic of Congo through a multisectoral approach. Our achievements included operational school governance, reinforced collaboration with state partners, and better-quality education (from both didactic and interpersonal perspectives). Moreover, Water, Sanitation and Hygiene services and sensitisation activities led to improved hygiene conditions, which resulted in a significant reduction in waterborne diseases. The most vulnerable children were reached with protection services and operational referral mechanisms in school. We rehabilitated child-friendly spaces and organised remedial courses for those remaining on farms and for unemployed youth. Also, parents were informed of child protection laws. Incidents of abuse against children, as well as against women, have significantly decreased. Furthermore, targeted groups were supported to produce vegetables and sell the surplus on the market. COVID-19 was kept at bay thanks to the observation of barrier measures.

The number of people we planned to reach and the number we actually reached in the Democratic Republic of Congo in 2020:

	Planned	Reached
Education	7,560	12,709
Food Security and Livelihood	14,940	18,437
Multi-Purpose Cash Assistance	5,172	6,567
Protection	98,107	163,210
Water, Sanitation and Hygiene	102,792	194,394
COVID-19	1,088,330	1,180,365
<b>Total number (without double counting)</b>	<b>1,090,551</b>	<b>1,299,296</b>

#### Participating organisations:

World Vision (Lead), CARE Nederland, Help a Child, Stichting Vluchteling, Tearfund Netherlands, War Child

#### Local partner organisations:

Appui au Développement de l'Enfant en Détresse (ADED), Association des Jeunes pour le Développement Intégré-Kalundu (AJEDI-Ka), Centre de Formation et d'Action pour le Développement (CFAD), Comité pour le Développement et Assistance Humanitaire (CODEVAH), Eglise du Christ au Congo (ECC), Help Channel Congo, Femmes Engagées pour la Promotion de la Santé Integral (FEPSI), Union des Femmes pour la Paix (UFP)

#### Budget:

€ 6,223,621 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020



# OUR JOINT RESPONSE IN ETHIOPIA (COVID-19)

ACUTE CRISIS



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*'Hygiene is more important than ever. We are distributing hygiene kits.'*



**Hamda Said,**  
Field Monitoring Officer,  
SOS Children's Villages,  
Ethiopia and Somalia

## OUR INTERVENTIONS AND THEIR IMPACT

Besides a devastating Desert Locust invasion, flooding, and political unrest, in 2020, Ethiopia also had to face COVID-19. To support Ethiopians to manage the consequences of COVID-19, we distributed small ruminants, food vouchers, and small grants to promote local economic activities. In addition, we offered multi-purpose cash grants and vouchers. We also provided soap, water filters and hygiene kits for vulnerable households, along with water trucking services and handwashing facilities for public places. In the health sector, quarantine centres were set up and a mobile rapid response team was established. Moreover, we supplied personal protective equipment for frontline health workers, raised awareness on hygiene, and conducted COVID-19 training. Local partners were involved in capacity building training, joint project review, and exchange of knowledge and skills in high-quality health service provision and project management. Protection work was an integral part of all interventions.

The number of people we planned to reach and the number we actually reached with COVID-19 interventions in Ethiopia in 2020:

	Planned	Reached*
🦠 COVID-19	275,935	200,000

\*The number of people reached is an approximation. Reporting has not yet been implemented.

### Participating organisations:

SOS Children's Villages (lead), CARE Nederland, Cordaid, Stichting Vluchteling, Tearfund Netherlands

### Local partner organisations:

Ethiopian Kale Heywet Church Development Commission (EKHCDC), Mission for Community Development Program (MCDP), Mothers and Children Multisectoral Development Organization (MCMDO), Organization for Welfare and Development in Action (OWDA)

**Budget:**  
**€ 2,999,887**

**Programme period:**  
8 September 2020 - 7 June 2021



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# OUR JOINT RESPONSE IN ETHIOPIA AND SOMALIA (DESERT LOCUST CRISIS)

## ACUTE CRISIS



**Mohamed Mohamoud Aden,**  
Project Officer, Tearfund Netherlands,  
Ethiopia and Somalia

*‘Communities have been mobilised to control the Desert Locusts by digging trenches to trap the swarms.’*



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### OUR INTERVENTIONS AND THEIR IMPACT

The Desert Locust crisis that struck the Horn of Africa in 2020 was the worst outbreak of locusts in Ethiopia and Somalia in over 25 years. We gave life-saving assistance to locust-affected people, including crop and livestock farmers (‘agro-pastoralists’). The agricultural and locust control support activities were appreciated and requested by agro-pastoralists interested in becoming more self-reliant and building their communities’ resilience against recurring shocks. The unconditional cash interventions came at a time when they were very needed. Moreover, we distributed COVID-19-related hygiene kits to support female-headed households in particular that were suffering from the socio-economic impacts of COVID-19. Additionally, COVID-19 prevention activities raised awareness on the virus among our target communities, helping normalise social distancing and wearing masks, as well as ‘demystifying’ the virus to reduce stigmatisation.

The number of people we planned to reach and the number we actually reached with Desert Locust interventions in Ethiopia and Somalia in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	66,080	74,261
❤️ Health (including Mental Health and Psychosocial Support)	200	151
💰 Multi-Purpose Cash Assistance	37,762	38,619
💧 Water, Sanitation and Hygiene	142,315	273,332
<b>Total number (without double counting)</b>	<b>215,455</b>	<b>364,987</b>



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#### Participating organisations:

SOS Children’s Villages (lead), Cordaid, Dorcas, ICCO Cooperation, Oxfam Novib, Save the Children, Tearfund Netherlands, ZOA

#### Local partner organisations:

Candlelight, Ethiopian Evangelical Church Mekane Yesus – Development and Social Service Commission (EECMY-DASSC), HUNDEE Oromo Grassroots Development Initiative, KAALO Aid and Development (KAALO), Pastoralist Concern (PC), Rural Agency for Community Development and Assistance (RACIDA), Taakulo Somali Community (TASCO)

**Budget:**  
**€ 4,000,000**

**Programme period:**  
22 April 2020 - 21 October 2020

## OUR JOINT RESPONSE IN LEBANON

ACUTE CRISIS



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*‘Cash assistance is great. It is an empowering way of giving support. People use it independently, to repair their house, to invest in their business, or to buy food.’*



**Sonia Ben Salem,**  
Cash and Programme Quality Officer,  
Caritas Switzerland,  
Lebanon

### OUR INTERVENTIONS AND THEIR IMPACT

The huge explosion in the port of Beirut wreaked havoc on August 4, 2020. Thousands of people were injured and nearly 200 residents of the Lebanese capital did not survive the disaster. Hundreds of thousands suffered damage to their homes or businesses, and many people were instantly homeless. The chaos in the city was almost impossible to quantify. After only four days, the situation was mapped out, and it was clear what activities had to be carried out to help the inhabitants of the city recover. In the provision of care, we focused on the most vulnerable, such as the elderly and people with disabilities. Our work in Lebanon, which started on August 10, included handing out food, repairing homes and businesses, and offering trauma counselling.

The number of people we planned to reach and the number we actually reached in Lebanon in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	12,395	10,529
💰 Multi-Purpose Cash Assistance	4,569	2,962
🏠 Shelter and Non-Food Items	8,275	1,856
💧 Water, Sanitation and Hygiene	7,000	9,002
🛡️ Protection	19,240	7,858
<b>Total number (without double counting)</b>	<b>44,380</b>	<b>32,207</b>

#### Participating organisations:

Dorcas (lead), CARE Nederland, Cordaid, Save the Children, Stichting Vluchteling, World Vision

#### Local partner organisations:

ABAAD – Resource Center for Gender Equality, Caritas Lebanon, Dar Al Amal (DAA), Migration Services and Development (MSD), Servir Agir Donner Aimer (SADA)

**Budget:**  
**€ 3,000,000**

**Programme period:**  
9 August 2020 - 8 April 2021



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## OUR JOINT RESPONSE IN NIGERIA

### PROTRACTED CRISIS



**Gloria Ayal,**  
MEAL Officer, Christian Rural and Urban Development Association of Nigeria, Nigeria

*‘Because we were involved in the design and also in the implementation process as a whole, it has given us confidence in being able to implement programmes.’*



### OUR INTERVENTIONS AND THEIR IMPACT

In 2020, we offered multisectoral assistance in Nigeria’s North East zone, focusing on internally displaced persons, host communities, and returnees. We paid special attention to vulnerable groups, such as female- and child-headed households, malnourished children, the elderly, and people with disabilities. Immediate needs were addressed through the distribution of cash. We saved lives by treating malnutrition and common childhood illnesses and by providing reproductive healthcare. Moreover, people’s resilience was enhanced through income-generating activities and Village Savings and Loans Associations. The construction of latrines and boreholes along with hygiene promotion led to increased access to water, sanitation and hygiene facilities, as well as improved hygiene practices and environmental cleanliness. From these efforts, the incidence of waterborne diseases, such as cholera, was reduced. We also provided Mental Health and Psychosocial Support for women and children. COVID-19 prevention activities were integrated into our work.

The number of people we planned to reach and the number we actually reached in Nigeria in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	15,230	21,314
❤️ Health (including Mental Health and Psychosocial Support)	1,418	7,461
💰 Multi-Purpose Cash Assistance	3,789	26,185
🍴 Nutrition	15,662	19,693
🛡️ Protection	16,595	30,245
💧 Water, Sanitation and Hygiene	59,000	70,507
🦠 COVID-19	104,890	70,542
<b>Total number (without double counting)</b>	<b>155,174</b>	<b>200,798</b>



#### Participating organisations:

Save the Children (lead), ICCO Cooperation, Tearfund Netherlands, Terre des Hommes, ZOA

#### Local partner organisations:

Christian Rural and Urban Development Association of Nigeria (CRUDAN), Emergence of Ekklesiyar Yan'uwa a Nigeria (EYN), Gender Equality, Peace and Development Centre (GEPADC), Jireh Doo Foundation (JDF), Justice Development, Peace and Health Programme (JDPH)

#### Budget:

€ 6,521,700 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

## OUR JOINT RESPONSE IN SOMALIA

### PROTRACTED CRISIS



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### OUR INTERVENTIONS AND THEIR IMPACT

In 2020, we responded to the humanitarian needs of the most vulnerable people in Somalia affected by ongoing conflict and climatic shocks, such as drought and floods. The activities were targeted at both host communities and internally displaced people, including elderly people and female- and child-headed households. Our work comprised agricultural assistance, construction of water sources, provision of maternal healthcare, and support to women and girls facing protection issues, such as early marriage and sexual and gender-based violence. Furthermore, we provided nutrition supplies to malnourished children, unconditional cash transfers, and cash-for-work schemes. Additionally, in response to COVID-19, we set up quarantine spaces, trained healthcare staff, and delivered portable oxygen meters, hygiene items and protective gear to hospitals.



© Taakulo

The number of people we planned to reach and the number we actually reached in Somalia in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	22,760	16,645
❤️ Health (including Mental Health and Psychosocial Support)	77,935	129,267
💰 Multi-Purpose Cash Assistance	9,758	11,833
🍴 Nutrition	23,610	34,229
🛡️ Protection	36,668	51,629
💧 Water, Sanitation and Hygiene	66,835	168,483
🦠 COVID-19	144,192	326,267
<b>Total number</b> (without double counting)	<b>263,334</b>	<b>491,052</b>

#### Participating organisations:

Oxfam Novib (lead), Help a Child, SOS Children's Villages, World Vision

#### Local partner organisations:

Candlelight, Horn of Africa Voluntary Youth Committee (HAVOYOCO), KAALO Aid and Development (KAALO), Shaqodoon, Taakulo Somali Community (TASCO)

#### Budget:

€ 5,365,552 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

# OUR JOINT RESPONSE IN SOUTH SUDAN

## PROTRACTED CRISIS



**Joseph Kayi Alex,**  
Senior Programme Manager,  
Save the Children,  
South Sudan

*‘Collaboration should be looked at in terms of capacity: what advantage does each partner bring on board to collaborate effectively?’*



© Renneke de Man

### OUR INTERVENTIONS AND THEIR IMPACT

South Sudan remained in the grips of a serious humanitarian crisis throughout 2020, with the cumulative effects of years of conflict, displacement, and lacking basic services. A new threat came into focus as the COVID-19 global pandemic spread in the country. COVID-19 soon became much more than a health crisis. Access to essential services, including health care, education, water and sanitation, as well as protection and legal services, was already limited. At the same time, much of the service infrastructure was damaged, destroyed, or closed in 2020. Beyond continuing to provide support in other areas of intervention, our work focused on containing and preventing the spread of COVID-19.

The number of people we planned to reach and the number we actually reached in South Sudan in 2020:

	Planned	Reached
Food Security and Livelihood	78,788	89,603
Nutrition	14,400	26,310
Multi-Purpose Cash Assistance	17,100	17,120
Protection	93,257	89,693
Water, Sanitation and Hygiene	43,000	60,634
COVID-19	212,312	355,454
<b>Total number (without double counting)</b>	<b>356,133</b>	<b>467,896</b>



#### Participating organisations:

Save the Children (lead), CARE Nederland, Dorcas, Help a Child, Plan International Nederland, Tearfund Netherlands, War Child

#### Local partner organisations:

ACROSS, Centre for Emergency and Development Support (CEDS), Community Empowerment Foundation (CEF), Humanitarian Development Consortium (HDC), LiveWell, Mary Help Association (MHA), Smile Again Africa Development Organization (SAADO), Universal Intervention and Development Organization (UNIDOR), Widows and Orphans Charitable Organization (WOCO), Women Development Group (WDG)

#### Budget:

€ 7,923,698 (including € 1,500,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

**OUR JOINT  
RESPONSE IN  
SOUTH SUDAN  
(COVID-19)**

**ACUTE CRISIS**



© Paul Jeffrey

**OUR INTERVENTIONS AND THEIR IMPACT**

The COVID-19 outbreak in South Sudan happened against the backdrop of an already dire humanitarian situation. The population’s access to basic services was already limited; COVID-19 restrictions only worsened this situation. Due to food price increases, some 1.6 million people became newly vulnerable to food insecurity because of their dependence on food markets. Measures to mitigate COVID-19 further depressed the economy, and protection and human rights concerns increased in particular. We offered support to contain the spread of COVID-19 and prevent excess morbidity and mortality in South Sudan. Moreover, critical protection-related assistance and specialised services were provided in Aweil East, Tonj North, Juba, and Rubkona.



© Frank van Lierde

The number of people we planned to reach with COVID-19 interventions in South Sudan in 2020:

	<b>Planned</b>	<b>Reached</b>
🌿 COVID-19	167,470	*

\*The number of people reached was unknown at the time of publishing this report.

**Participating organisations:**

Save the Children (lead), CARE Nederland, Cordaid, Help a Child, Tearfund Netherlands, World Vision

**Local partner organisations:**

ACROSS, Centre for Emergency and Development Support (CEDS), Community Empowerment Foundation (CEF), Children Aid South Sudan, Healthcare Foundation Organization (HFO), South Sudan Youth Fight against C-19, The Organization for Children’s Harmony (TOCH), Universal Intervention and Development Organisation (UNIDOR)

**Budget:**  
**€ 3,000,000**

**Programme period:**  
5 September 2020 - 4 June 2021

**OUR JOINT  
RESPONSE IN  
SOUTH SUDAN  
(FLOODS)**

**ACUTE CRISIS**



© Arje Kievit

**OUR INTERVENTIONS AND THEIR IMPACT**

Heavy seasonal flooding, which started in July 2020, devastated large areas of South Sudan. Compared to rainy seasons in previous years, the impact was of a much greater scale, with an estimated 908,000 people affected. The heavy rains hit areas that were already facing extremely high humanitarian needs, and the floods only compounded pre-existing needs. By the end of October, as the floods destroyed shelters and infrastructure and disrupted access to basic services, the government of South Sudan declared a state of emergency. We provided assistance to the people who suffered most from the floods in Jonglei state. Our work included the distribution of food and cash, the construction of latrines and hand-washing facilities, organisation of hygiene awareness activities and support to mobile health teams that provided children under age five with treatment for malaria, diarrhoea, and acute respiratory infections.



The number of people we planned to reach and the number we actually reached with our response to floods in South Sudan in 2020:

	<b>Planned</b>	<b>Reached</b>
 Food Security and Livelihood	59,400	74,954
 Health (including Mental Health and Psychosocial Support)	2,898	3,565
 Water, Sanitation and Hygiene	71,300	81,774
<b>Total number (without double counting)</b>	<b>111,600</b>	<b>131,276</b>

**Participating organisations:**

Save the Children (lead), Help a Child, Plan International Nederland, Tearfund Netherlands, ZOA

**Local partner organisation:**

ACROSS

**Budget:**

€ 2,493,391

**Programme period:**

29 November 2019 - 25 May 2020

## OUR JOINT RESPONSE IN SUDAN

### PROTRACTED CRISIS



### OUR INTERVENTIONS AND THEIR IMPACT

In 2020 in Sudan, we offered assistance to the most vulnerable households affected by conflict, displacement, poverty, flooding, and COVID-19. Livelihoods were strengthened through cash assistance, village saving groups, distribution of livestock and agricultural equipment, and training for income-generating activities. Moreover, Water, Sanitation and Hygiene facilities, such as latrines and water systems, were constructed in schools, health facilities, and households. At the same time, we raised awareness around sanitation, protection, and referrals. We also responded to gender-based violence and offered psychosocial support to vulnerable youth and women. To help combat COVID-19, we provided medical centres with equipment, set up handwashing facilities, and trained medical staff.



The number of people we planned to reach and the number we actually reached in Sudan in 2020:

	Planned	Reached
Food Security and Livelihood	104,370	45,849
Health (including Mental Health and Psychosocial Support)	6,500	21,743
Protection	12,330	36,486
Water, Sanitation and Hygiene	191,670	124,118
COVID-19	247,674	67,106
<b>Total number (without double counting)</b>	<b>463,474</b>	<b>259,053</b>

#### Participating organisations:

Plan International Nederland (lead), ICCO Cooperation, World Vision

#### Local partner organisations:

ASSIST, Darfur Development and Reconstruction Agency (DRA), Emergency Relief Rehabilitation and Development Agency (ERRADA), Global Aid Hand (GAH), Nada El Azhar, Sudanese Development Call Organization (NIDAA), Sustainable Action Group (SAG)

#### Budget:

€ 4,000,000 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

## OUR JOINT RESPONSE IN SYRIA (GOVERNMENT- CONTROLLED AREAS)

PROTRACTED CRISIS



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### OUR INTERVENTIONS AND THEIR IMPACT

Nine years of conflict have taken their toll on the people of Syria. In 2020, they experienced limited access to basic services and livelihood opportunities, increasing food insecurity, and an eroding capacity to cope. COVID-19 placed additional stress on the country. We reached out to the most vulnerable groups, such as the elderly, people living with disabilities, female-headed households, and the many families who had depleted their coping mechanisms. Our work included the renovation of houses in Aleppo and rural Damascus, ensuring access to safe drinking water, and providing access to primary health care services, as well as COVID-19 responses. Furthermore, food and cash for families were made available, and women and children were protected.



The number of people we planned to reach and the number we actually reached in Syria's government-controlled areas in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	16,624	18,086
❤️ Health (including Mental Health and Psychosocial Support)	77,268	58,494
💰 Multi-Purpose Cash Assistance	6,935	8,812
🛡️ Protection	11,840	24,496
🏠 Shelter and Non-Food Items	275	311
💧 Water, Sanitation and Hygiene	20,000	52,755
🦠 COVID-19	47,537	61,334
<b>Total number (without double counting)</b>	<b>171,419</b>	<b>215,986</b>

#### Participating organisations:

ZOA (lead), Cordaid, Dorcas, Oxfam Novib, Terre des Hommes

#### Local partner organisations:

Al Ihssan, Armenian Catholic Church, Armenian Protestant Church, Caritas Syria, Catholic Church, Greek Catholic Church, Greek Orthodox Church, Greek Orthodox Patriarchate of Antioch and all the East & Department of Ecumenical Relations and Development (GOPA-DERD), Maronite Church, Nabni wa Nastamer, Presbyterian Church, St Ephrem Patriarchal Development Committee (EPDC) of the Syrian Orthodox Church, Syrian Commission for Family and Population Affairs (SCFPA), Syrian Society for Social Development (SSSD)

#### Budget:

€ 6,659,325 (including € 700,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020

## OUR JOINT RESPONSE IN SYRIA (NON- GOVERNMENT- CONTROLLED AREAS)

PROTRACTED CRISIS



### OUR INTERVENTIONS AND THEIR IMPACT

In 2020, we had to manage implementation challenges in non-government-controlled areas of Syria due to the ongoing conflict and the outbreak of COVID-19. In spite of this, our interventions reached over 111,000 people in these areas. Activities focused on Education, Health, Protection, and Water, Sanitation and Hygiene were delivered to internally displaced persons and host communities across northern Syria. We responded to COVID-19 by supporting households and promoting camp-level hygiene and sanitation. All activities were co-designed and implemented with local partners. We maintained a consistent focus on prioritising vulnerable groups, as well as mainstreaming and strengthening Protection interventions and Mental Health and Psychosocial Support measures.

The number of people we planned to reach and the number we actually reached in non-government-controlled areas of Syria in 2020:

	Planned	Reached
📖 Education	908	1,980
❤️ Health (including Mental Health and Psychosocial Support)	62,790	54,267
🍴 Nutrition	16,800	17,006
🛡️ Protection	3,808	7,637
💧 Water, Sanitation and Hygiene	22,952	32,623
🦠 COVID-19	16,435	20,815
<b>Total number (without double counting)</b>	<b>76,032</b>	<b>111,909</b>

#### Participating organisation:

War Child (lead)

#### Local partner organisations:

Four Syrian organisations (anonymised)

#### Budget:

€ 2,243,851 (including € 300,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020



# OUR JOINT RESPONSE IN NORTHWEST SYRIA

ACUTE CRISIS



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## OUR INTERVENTIONS AND THEIR IMPACT

The escalation of violence in Northwest Syria in 2020 forced a great number of people to flee their homes in Idlib and Aleppo governorates. In response to this mass displacement, we provided assistance to more than 240,000 beneficiaries. Activities in different areas of intervention were primarily carried out by local partners, 69 per cent of funds being directly allocated to their work. Our local partners were able to implement interventions in a highly effective way because of their well-established community base and contextual understanding. At the same time, they were able to reach communities in need in areas that were inaccessible for several international humanitarian actors.



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The number of people we planned to reach and the number we actually reached in Northwest Syria in 2020:

	Planned	Reached
♥ Health (including Mental Health and Psychosocial Support)	27,396	31,734
\$ Multi-Purpose Cash Assistance	7,100	7,334
🛡️ Protection	7,000	12,882
🏠 Shelter and Non-Food Items	5,400	13,785
💧 Water, Sanitation and Hygiene	11,800	47,905
🦠 COVID-19	27,300	165,537
<b>Total number (without double counting)</b>	<b>77,196</b>	<b>241,018</b>

### Participating organisations:

CARE Nederland (lead), Stichting Vluchteling, War Child, World Vision

### Local partner organisations:

Humanitarian Relief Association (IYD), Syrian Expatriate Medical Association (SEMA), and other local actors

### Budget:

€ 2,500,000 (including € 500,000 COVID-19 supplement)

### Programme period:

20 February 2020 - 19 August 2020

## OUR JOINT RESPONSE IN VIETNAM

### ACUTE CRISIS



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### OUR INTERVENTIONS AND THEIR IMPACT

Floods and a typhoon devastated parts of central Vietnam in October and November 2020. Our humanitarian assistance aimed at providing immediate relief. At the same time, we aided in recovery efforts during the early days of the response. Livelihoods were supported through the provision of household kits and food items, technical training, cash-for-work activities, and cash grants for agricultural production. Moreover, we focused on the reconstruction of houses, basic repair of infrastructure, and the establishment of water containers and water treatment solutions. Along with this, hygiene kits were provided and awareness raised on sanitation and hygiene, particularly after the COVID-19 outbreak. Furthermore, we organised psychosocial support activities for affected children in child-friendly spaces. Gender and protection issues were mainstreamed in all initiatives.

The number of people we planned to reach and the number we actually reached in Vietnam in 2020:

	Planned	Reached
🌾 Food Security and Livelihood	24,525	16,670
💰 Multi-Purpose Cash Assistance	16,371	6,572
🛡️ Protection	20,400	2,045
🏠 Shelter and Non-Food Items	1,858	29,892
💧 Water, Sanitation and Hygiene	77,662	35,410
<b>Total number (without double counting)</b>	<b>116,324</b>	<b>60,697</b>



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#### Participating organisations:

Plan International Nederland (lead), CARE Nederland, Oxfam Novib, World Vision

#### Local partner organisations:

Centre for Community Development (HCCD), Centre for Indigenous Knowledge Research and Development (CIRD), Commune People's Committees (CPC), Department of Ethnic Minority Affairs (DEMA), Institute for Water resources Economics and Management (IWEM), Quang Nam Red Cross (QNRC), Provincial Department of Education Quang Binh, Provincial Department of Agriculture and Rural Development Quang Binh, Provincial Department of Agriculture and Rural Development Quang Tri, Provincial Department of Education Quang Tri, Vietnam Women's Union (VWU)

#### Budget:

€ 2,000,000

#### Programme period:

5 November 2020 - 4 May 2021

## OUR JOINT RESPONSE IN YEMEN

### PROTRACTED CRISIS



**Samah Almaqtari,**  
Humanitarian Project Coordinator,  
Yamaan Foundation,  
Yemen

*‘Working together, with each other and with other organisations, saves us a lot of time and money. It means better interventions and outcomes for the beneficiaries, for the community, and for ourselves.’*



© Ammar Bamtraf

### OUR INTERVENTIONS AND THEIR IMPACT

Beyond our long-term interventions in Yemen, in 2020, we also responded to the impact of COVID-19. Our aid included the raising of hygiene awareness, distribution of hygiene kits, and rehabilitation of water supplies. We increased the availability of safe, clean water for domestic use in order to reduce the risk of waterborne diseases, such as cholera, and contain the spread of COVID-19. At the same time, we restored healthcare facilities and provided primary healthcare services with a focus on reproductive health and mental health. All this led to a reduction in diseases, mortalities, and disabilities. Furthermore, we distributed cash and food vouchers to help households meet their immediate needs. The communities themselves rehabilitated infrastructure, such as roads, through cash-for-work schemes.

The number of people we planned to reach and the number we actually reached in Yemen in 2020:

	Planned	Reached
♥ Health (including Mental Health and Psychosocial Support)	42,011	101,361
\$ Multi-Purpose Cash Assistance	19,440	23,612
💧 Water, Sanitation and Hygiene	41,868	85,053
🦠 COVID-19	202,577	128,012
<b>Total number (without double counting)</b>	<b>269,641</b>	<b>286,823</b>

#### Participating organisations:

CARE Nederland (lead), Cordaid, Oxfam Novib, Save the Children, Stichting Vluchteling, ZOA

#### Local partner organisations:

Solidarity Association for Development / Attadhamon Foundation for Development, Al-Nibras Foundation, Coalition of Humanitarian Relief (CHR), Yamaan Foundation

#### Budget:

€ 6,886,662 (including € 1,000,000 COVID-19 supplement)

#### Programme period:

1 January 2020 - 31 December 2020



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## OUR JOINT RESPONSE IN ZAMBIA AND ZIMBABWE

ACUTE CRISIS



© Tafadzwa Ufumeli

### OUR INTERVENTIONS AND THEIR IMPACT

Prolonged drought, crop failure, the aftermath of Cyclone Idai, and macro-economic challenges in Zimbabwe and the southern part of Zambia resulted in acute food insecurity at the start of 2020. Heavy rainfall in Zambia led to floods that destroyed livelihoods, contaminated clean drinking water, and increased the risk of waterborne diseases. In March 2020, the situation was exacerbated as COVID-19 started to affect these countries. Lockdown measures caused a further drop in the incomes of vulnerable households. We quickly responded to the most urgent needs, notwithstanding operational challenges posed by COVID-19. Our interventions included training in climate-smart agriculture and livestock management, as well as providing seeds and other inputs. We also treated children for malnutrition, distributed hygiene kits, gave psychosocial support and rehabilitated water points.



© Tafadzwa Ufumeli

The number of people we planned to reach and the number we actually reached in Zambia and Zimbabwe in 2020:

	Planned	Reached
 Food Security and Livelihood	105,600	196,995
 Nutrition	6,000	11,802
 Water, Sanitation and Hygiene	101,452	141,160
 COVID-19	137,708	258,388
<b>Total number (without double counting)</b>	<b>219,630</b>	<b>405,670</b>

#### Participating organisations:

Cordaid (lead), CARE Nederland, ICCO Cooperation, Oxfam Novib, Plan International Nederland, Save the Children, SOS Children's Villages, World Vision

#### Local partner organisations:

Aquaculture Zimbabwe (AQZ), Caritas Zimbabwe (CZ), Dreams Support Trust (DST), Zambian Open Community Schools (ZOCS), Zimbabwe Council of Churches (ZCC)

#### Budget:

€ 4,500,000 (including € 500,000 COVID-19 supplement)

#### Programme period:

5 March 2020 - 4 September 2020

## INNOVATION FUND PROJECTS



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Through the DRA Innovation Fund (DIF), the Dutch Relief Alliance strives to stimulate invention and continuous learning. In 2020, DIF funds supported the implementation of nine innovative projects, four of which started after the first call for proposals (DIF 1) and five after the second (DIF 2). Across projects, the degree and form of adoption and adaptation vary, with some in the early development phase while others have begun piloting interventions. So far, three DIF innovations have been adopted or adapted by other projects. Also, some innovations will be part of our joint responses in 2021. Partnerships with DRA partners, as well as with other parties such as universities and the public sector, contribute to the success of the innovation projects.



### SYSTEMATIC COST ANALYSIS WITH DIOPTRA - DIF I

There is a large gap between humanitarian needs and available funding. Therefore, it is crucial to direct funds to interventions with the greatest impact on the most people per euro spent. However, methods to estimate value for money are not consistent across programmes, producing results that cannot be meaningfully compared. The Systematic Cost Analysis with Dioptra, an online tool (previously named SCAN Tool), offers a solution by performing a thorough value-for-money analysis. By pulling expense data from organisations' finance systems, the tool helps estimate a programme's cost-effectiveness, compares it to other programmes, and provides evidence-based suggestions for improvement. The Grand Bargain Cash Workstream has adopted the Dioptra tool as the official cost-efficiency analysis instrument.

#### Participating organisations:

Stichting Vluchteling / International Rescue Committee (lead), Action Against Hunger, CARE USA, Mercy Corps, Save the Children

**Thematic area:**  
Smart Use of Data

**Budget:**  
€ 799,522

**Programme period:**  
1 December 2018 – 30 June 2020

## EMPOWERED2PROTECT - DIF I

The Empowered2Protect initiative prevents sexual violence among 400 women in Kabare Territory, Democratic Republic of Congo, through the introduction of the 'Invi Bracelet'. The bracelet is a non-violent self-defence device that produces a foul smell to repel perpetrators and alarm others. Awareness-raising activities, including community sessions about causes and prevention of violence, are incorporated into the project. Moreover, research on the applicability and impact of the bracelet is conducted through satisfaction surveys, interviews and focus group discussions.

### Participating organisations:

Help a Child (lead), Invi, L'Université Evangélique en Afrique

### Thematic area:

Safety and Protection

### Budget:

€ 389,939

### Programme period:

1 January 2019 – 31 August 2020

## B-READY - DIF I

The Building Resilient, Adaptive and Disaster-Ready Communities (B-READY) project protects households from natural disasters by increasing their resilience. It combines two innovations in disaster-preparedness: 1. digital parametric forecast technology as an early warning system; 2. a pre-disaster cash transfer programme. In 2020, the government of Salcedo, Eastern Samar, Philippines issued a municipal resolution to adopt the B-READY model as part of early action. Activities include the release of pre-disaster cash grants three days before the landfall of a typhoon to reduce disaster impact and save lives.

### Participating organisations:

Oxfam Novib (lead), CLIMBS Life and General Insurance Cooperative, Eastern Samar Province, Global Parametrics, Government of the Municipality of Salcedo (Philippines), PayMaya Philippines, People's Disaster Risk Reduction Network, Plan International Nederland, Visa

### Thematic area:

Cash Programming

### Budget:

€ 610,464

### Programme period:

1 January 2019 – 31 March 2021



## I2I - DIF I

The cash transfer platform I2I aims to make cash-based aid safe, fast and fair. It connects donors to beneficiaries, helping people affected by disasters meet their own needs. With the available technology, the platform facilitates the registration of recipients and their wants, assigns digital identities, and allocates cash. The system is connected to context-specific information about donation opportunities and the ways beneficiaries can redeem digital cash. The final step in the development of I2I was testing it. Due to COVID-19, the pilot could not be implemented in Malawi and Ethiopia. Instead, undocumented migrants in the Netherlands participated in the test in 2020.

### Participating organisations:

Dorcas (lead), Disberse, Help a Child, Netherlands Red Cross – 510, Tearfund Netherlands, Tykn

### Thematic area:

Cash Programming

### Budget:

€ 795,855

### Programme period:

1 January 2019 – 31 December 2020



## ADDRESSING HARMFUL SOCIAL NORMS IN HUMANITARIAN SETTINGS THROUGH A FAITH AND COMMUNITY APPROACH - DIF 2

In the majority of humanitarian crisis situations, there is a strong increase in sexual and gender-based violence (SGBV). At the same time, humanitarian responses generally show a lack of effective SGBV prevention, let alone interventions that envision changes in social norms. This pilot employed a tested community-based model for SGBV prevention, implemented previously by Tearfund Netherlands in a relatively stable area in the Democratic Republic of Congo. This approach was adapted to conflict-affected areas with a significant number of internally displaced people, within a shorter timeframe and monitored by communities themselves through participatory story-based approaches.

### Participating organisations:

Tearfund Netherlands (lead), BEATIL, EyeOpenerWorks, HEAL Africa, Help a Child, and an independent researcher

**Thematic area:**  
Safety and Protection

**Budget:**  
€ 764,441

**Programme period:**  
20 October 2019 – 19 June 2021

## SEAMLESS MHPSS CROSS-BORDER CARE - DIF 2

People on the move face difficulties in accessing Mental Health and Psychosocial Support (MHPSS) services, despite these services being potentially life-saving for those who have experienced extreme adversity. The Seamless MHPSS Cross-Border Care initiative identifies viable solutions to create a continuum of MHPSS care along migration routes. It tackles complex challenges to ensure access to continuous MHPSS care to people who pass through multiple geographical areas and several healthcare and social service systems. The project focuses on children and their families.

### Participating organisations:

Save the Children (lead), DSIL Global, MHPSS.net, The MHPSS Collaborative (hosted by Save the Children Denmark), Upinion

**Thematic area:**  
Safety and Protection

**Budget:**  
€ 199,448

**Programme period:**  
1 November 2019 – 30 April 2021



## COMMUNITIES IN THE DRIVER'S SEAT - DIF 2

Systematic child protection challenges demand new approaches, particularly in volatile humanitarian contexts. The Communities in the Driver's Seat project tests the feasibility of one bottom-up approach to child protection within two applications, namely community-driven child protection and stigma. The applications are tested in two contexts, allowing for cross-learning, comparison and alignment. The first approach is piloted in Colombia with displaced communities in Choco, the second in Uganda in refugee and host settings. The aim is to produce evidence on community-driven approaches that are easy to understand and implement and adaptable to any humanitarian context. This allows for scaling and dissemination among the wider humanitarian community.

### Participating organisations:

War Child (lead), TEN HAVE Change Management, The Nomad Coach, Transcultural Psychosocial Organisation Uganda (TPO Uganda), Save the Children, Stichting ELVA, Vandejong Creative Agency

**Thematic area:**  
Safety and Protection

**Budget:**  
€ 800,000

**Programme period:**  
1 November 2019 – 31 December 2021



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## TACKLING BARRIERS TO CASH AND VOUCHER ASSISTANCE - DIF 2

Unaccompanied adolescents often encounter obstacles to accessing cash and voucher assistance (CVA). The Tackling Barriers to Cash and Voucher Assistance pilot project aims to deal with these hurdles by collaborating with adolescents in the design. In general, adolescents are a largely overlooked group in humanitarian settings, and in Ethiopia, adolescent refugees constitute almost 19 per cent of the total population in camps. That is why innovative programme models to meet the needs of unaccompanied and separated adolescents are of primary importance. The pilot project, which is implemented in the Sheder camp in Ethiopia, aims to create guidance around safe and ethical CVA programmes, to pilot them, and to share them with the global community.

### Participating organisations:

Stichting Vluchteling / International Rescue Committee (lead), YLabs

### Thematic area:

Safety and Protection

### Budget:

€ 599,840

### Programme period:

1 December 2019 - 31 May 2021

## BUILD YOUR OWN BUDDY (BOB) - DIF 2

Build Your Own Buddy (BOB) is a pilot project adapting the treatment KIDNET, the child version of Narrative Exposure Therapy (NET), and reinforcing it with a picture-story book and a personal buddy. It will be piloted with preschool children (5-7 years) in Wau and Jur River Counties in South Sudan. The feasibility of the approach will be tested and outcomes in children evaluated through pre- and post-measurements. A participatory mixed-method design of action research and quantitative measurements will be applied in all phases of the project. If the results of the pilot warrant, scaling-up and further implementation of the intervention, as well as further research, will be possible.

### Participating organisations:

Help a Child (lead), ARQ International, TNO – Netherlands Organisation for Applied Scientific Research

### Thematic area:

Safety and Protection

### Budget:

€ 798,091

### Programme period:

1 December 2019 – 30 November 2021



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# DUTCH RELIEF ALLIANCE

In 2020, the Dutch Relief Alliance was a collaboration between fifteen Dutch humanitarian non-governmental organisations, in partnership with the Netherlands Ministry of Foreign Affairs.



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